Depaul International Impact Report 2022



# DEPAUL

**Our Mission** We aim to end homelessness and change the lives of those affected by it.

### **Our Vision**

Our vision is of a society in which everyone, across the world, has a place to call home and a stake in their community.

### **Our Values**

Our key values underpin all of the work we do: We celebrate the potential of people We put our words into action We aim to take a wider role in civil society We believe in rights and responsibilities

### **Our Roots**

Depaul International takes its roots from the 17th century French social reformer St Vincent de Paul who started a movement that responded to the needs of the 'poorest of the poor' in a practical and non-judgemental way. All of the Depaul charities continue to work in the spirit of St Vincent de Paul, responding to need through action and innovation.

# Statement of the Chair, President and CEO of the Depaul Group

2022 demonstrated the international strength and maturity of the Depaul Group in its ability to address the multiple threats of global homelessness. Care for homeless people in the post-Covid world, coupled with the evergrowing numbers of refugees and displaced persons, demanded new responses from Depaul subsidiaries. In parallel, the Depaul Group worked tirelessly and collaboratively to support those affected by the war in Ukraine.

Response to the war placed unprecedented challenges on the Depaul Group. With an established presence in the country since 2007. Depaul Ukraine was in a unique position to provide firsthand support to those impacted by the conflict. Overnight, the existing homeless shelters in Kharkiv, Odesa and Kyiv became humanitarian centres: supplies of food and medical aid were sourced by Depaul Slovakia and transported to areas of need. Depaul International mobilised the necessary expertise to create a humanitarian project team working to deliver a co-ordinated response. All Depaul subsidiaries offered practical resources and financial aid. Fundraising and communications capabilities were scaled-up to engage with supporters. An incredibly generous response from funders and donors allowed Depaul to provide care for those most in need. Total funds raised for the Ukraine humanitarian crisis in 2022 amounted to £10.4 million, and we provided support to over 114,500 individuals. The activities will continue through 2023 and beyond.

Across the wider Depaul Group, our services continued to rebound from the effects of the Covid-19 pandemic. All Depaul subsidiaries demonstrated new and expanded activities to support those experiencing homelessness. In 2022, the Depaul Group supported 134,440 individuals, over 114,500 in Ukraine. In 2021, 21,500 people were supported by the Depaul Group. Activities by our strategic partners also advanced, and the "13 Houses Campaign" of Famvin Homeless Alliance ended homelessness for over 9,000 people.

Our response to the war in Ukraine demonstrated the collaborative capability and impact of the Depaul Group and the Vincentian Family. Our shared values and commitment to support those most in need gives great confidence for the future. This confidence is enhanced by the continued and generous support of our funders and donors, and the professional dedication of our staff and volunteers. Without this support and dedication. none of our achievements would have been possible, and so we express an enormous debt of gratitude and appreciation towards them.

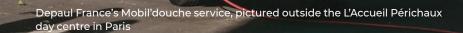
Helen O'Shea

Chair of Trustees

Manguer

Mark McGreevy OBE President of the Depaul Assembly

Marthur Carter Matthew Carter Group CEO Depaul International



### **Depaul France: Jesus's story**

Jesus lived alone for 15 years, in his car in the countryside just outside of Avignon. He earned a living through casual agricultural work. However, depression crept in, and he started drinking to cope with his loneliness.

Jesus was one of the first users of the Mobil'douche in Avignon, a mobile shower service run by Depaul France. He would regularly use the service two or three times a week for a shower, staying from the start of the shift right through to the end. He would talk to volunteers and other people using the service. Mobil'douche was not just a shower for Jesus. It was a chance for him to reconnect with others and feel part of a group by laughing together, sharing advice with one another, and seeing things from different perspectives. Depaul France volunteers would regularly ask Jesus about his plans for the future, as his car was uncomfortable, and his deteriorating health was a cause for concern. With the support of Depaul and other agencies, Jesus decided to go into a supported housing project. It was not easy. It took time for him to get used to a bed, a room, and his new neighbours. "I didn't think it would be so hard to go inside," says Jesus. "I really needed to make a lot of effort. But I'm glad I did it. There's no going back now."

Des services d'hygiène mobile Pour les SDF et mal-log

> Siège social de DEPAUL FRANCE Paris XV<sup>ime</sup> - 06 71 11 35 04

Mak

Jesus continues to visit the Mobil'douche service. As he is in supported housing, he no longer needs to use the shower. However, he still comes along, staying for the duration of the shift to chat, laugh and share advice with others.

## **Areas of our** work



### Working with the most excluded

We serve the most vulnerable and excluded in the communities where we work.



We work to end homelessness. taking innovative and often unconventional approaches to make our vision a reality.



### An authoritative voice on homelessness

We influence policy and public opinion, leading the conversation on homelessness at a national and global level.

### **How Depaul projects** help people change their lives:



### What we do

 Humanitarian and emergency response Accommodation and support services

 Holistic support Advocacy



### Outcome

- People can achieve and/or sustain a home People have better health and well-being · People have developed skills to build a
  - positive future



### How we work

- Working with our clients, as partners, and in line with our values, to achieve change
- Housing people first whenever possible · Supporting clients to reduce harm, improve health and well-being, and build skills
- Encouraging and supporting community involvement
- Building partnerships with other organisations to influence policy change and public opinion



### Impact

- People have a home and/or a place in society which they can sustain and/or
- They have a greater capacity to achieve these, because their well-being is increased

## **RARR Since 1989 we have worked** 우오우오 with 309,440 individuals

In 2022 we...



**Responded to homelessness** by making 627.098 bed nights available.

10,915,903 meals, including Ukraine's humanitarian programme.

by providing



**Encouraged community** involvement with

volunteers giving their time to Depaul.



Ensured people had access to hygiene and medical services via our outreach and day centres, with

visits in 2022

The above figures are inclusive of our humanitarian programme in Ukraine. Please go to page 16 to find out more.

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# Highlights of the difference we have made

The Depaul Group has subsidiaries operating in seven countries. We also work globally via Ruff Institute of Global Homelessness (IGH) and Famvin Homeless Alliance (FHA). IGH's Vanguard Program operates in 18 communities worldwide and FHA has projects in 62 countries, represented on this map.

In 2022, the Depaul Group provided life-changing support for thousands. Here are some highlights of the difference we made:

• Depaul USA: ran 18 housing initiatives in 2022, successfully moving 203 individuals from homelessness into permanent housing.

• Depaul Slovakia: provided over 73,000 overnight stays in 2022. Since the founding of Depaul Slovakia in 2006, over a million overnight stays have been provided through their accommodation services.

• Depaul Ukraine: opened new day centres in all the regions it operates in. Across the country, there were over 107,000 day centre and outreach visits. At the centres, people received aid such as food, as well as psychosocial support to help cope with the trauma of war.

• Depaul Croatia: ran bespoke programmes to help their clients develop employability skills. In 2022, they ran three social enterprise programmes, with **751** work hours being completed throughout the year.

• Depaul Ireland: 2022 was a milestone year for Depaul Ireland as they commemorated 20 years in service. Since its foundation in 2002, Depaul Ireland has provided life changing support to over 40,000 people, helping those who are marginalised and experiencing homelessness in Ireland and Northern Ireland.

• Depaul UK: supported 740 people via its vital accommodation services in 2022. New services were opened in the London Borough of Sutton and Haringey, providing supported accommodation for young people in care and for adults with complex needs.

• Depaul France: In 2022 Depaul France supported 437 people, the highest number ever, as it was the first full year of its Mobil'douche service in Avignon. The Mobil'douche is a mobile shower service for people living on the street.

Ruff Institute of Global
Homelessness: IGH continued
to expand its Vanguard Program,
which sees cities taking concrete
actions to prevent, reduce and end

homelessness. They welcomed their first Vanguard country to the initiative: Uruguay.

• Famvin Homeless Alliance: FHA held their second international conference, 'Accompanying the Journey of a Refugee.' The conference focused on refugees, internally displaced people, and survivors of human trafficking. 120 people from 20 countries attended the conference, which was held in Seville, Spain.

Our work

## Humanitarian and emergency response

The people we serve are at the heart of Depaul's work. Our subsidiaries strive to consistently meet the needs of those experiencing or at risk of homelessness. They step in to ensure lifesaving access to provisions including food, shelter, sanitation and medical care is available to those who need it. Our teams on the ground also provide emergency shelter to ensure that everyone who needs it has a safe place to stay.

**Depaul USA** served 3,864 individuals in 45,843 visits across three day centres. At the day centres, every person has access to a meal, hygiene services, and case management assistance. Serving over 100 people per day, the day centres connect visitors to employment and housing opportunities.

**Depaul Slovakia** supported 348 new people at their St Elisabeth health centre, alongside existing clients. The centre offers people the opportunity to receive medical assistance, take a shower, and receive a warm meal and drink. They also provide emergency shelter to those in need at their St Vincent de Paul shelter.

**Depaul Croatia** continued to provide essential services at their day centre, where those experiencing homelessness can access food, hygiene and healthcare services. In 2022, they provided 24,105 meals to 250 people throughout the year.

### Depaul UK: Alex's story

Throughout his childhood, Alex was physically abused by his mum and her partners. He left his mum's house for good when he was 18. "It was just a toxic situation so I left," he says. "Then I was homeless, I was on the streets."

"It was a nightmare," Alex says. "I didn't have any covers and at night I would probably get about two to three hours sleep before it would start raining, or I'd get woken up." Whilst experiencing homelessness, he never felt safe.

After finding Nightstop online, Alex was phoned by Martin from Depaul UK. **Depaul UK** provided 621 people with over 7,522 nights of emergency accommodation through their nationwide Nightstop service. Nightstop provides a safe space for young people in crisis, as young people experiencing homelessness are welcomed into the home of a volunteer host.

**Depaul France** served 252 clients across 6,545 visits to its day centre, L'Accueil Périchaux. An independent social impact study proved that the centre makes an enormous difference in people's lives, as it reduces isolation and increases the wellbeing of those who visit the centre.

**Depaul Ukraine** has scaled up operations in response to the war, going from helping 8,500 people a year to over 30,000 people a day. Distribution of humanitarian assistance such as food aid and hygiene products continue to constitute the majority of activities, as well as providing emergency shelter to families and vulnerable people who need it most. Find out more on page 16.

Martin arranged for Alex to stay with Sue, a Nightstop host. "She made me feel comfortable and right at home," says Alex. "I got a shower, and she showed me where I'd be sleeping. I had my own bedroom... I realised I wasn't as alone as I thought I was."

Whilst Alex was staying with Sue, Martin found him a place in supported accommodation. Now, Alex goes shopping and cooks for himself. "Martin has been non-stop helping me – he still texts me to see how I am," Alex says. "Nightstop was like a stepping stone to a new life."

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People experiencing homelessness receive a hot meal at a Depaul Croatia day centre

# **Our work**

## Accommodation and support services

Our teams on the ground support those experiencing and those at risk of homelessness through a wide range of accommodation and support services. We provide temporary and permanent accommodation, assisting the people we support to identify personal goals and move towards them. **Depaul Slovakia** further developed their Housing First project. Six people were housed in supported accommodation, with a team of social workers and therapists supporting them in their housing journey. A furniture bank was also established, enabling clients to furnish their apartments free of charge. At the end of 2022, all those taking part in the Housing First project were doing well.

**Depaul Ukraine** provided a full package of support to those who have been forced to flee their homes. They have provided hostel accommodation to over 100 people from highly vulnerable families. Find out more on page 16.

**Depaul France** developed their temporary accommodation services, providing 187 bed nights in hotels for vulnerable women who are at risk of or experiencing homelessness. **Depaul USA** served 463 people across 18 housing initiatives ranging from interim housing to permanent housing. In 2022, the Dax Program in Chicago, which provides housing to homeless and housing insecure college students, purchased and renovated an apartment building to increase the number of beds from 11 to 27. Youth housing beds now account for more than 50% of Depaul USA's beds in their temporary accommodation services.

**Depaul Ireland** continued to provide supported temporary accommodation services, with its Little Britain Street service reopening in October with an increased capacity of 75. Overall, 211,837 bed nights were used across its supported and permanent housing services. Through these services, those in need were able to access safe accommodation.

## Depaul Slovakia: Andrew's story

Andrew lived on the streets for fifteen years, after a divorce meant he lost his home. He was unable to secure accommodation despite working part-time jobs. Through all this, he never lost his humour or zest for life.

A regular visitor to Depaul Slovakia's night shelter and day centre, Andrew always made the staff laugh. When launching their Housing First programme, Depaul Slovakia approached Andrew to take part. Housing First seeks and facilitates affordable housing for people experiencing homelessness. Before long, Andrew was standing in his own apartment. Staff from Depaul Slovakia helped Andrew move in and furnish it, as well as assisting him with rent payments. He couldn't believe that this place was his new home!

Now, Andrew has been living in his apartment for two years. He is a remarkable man, who often writes about life on the streets, composes poems, and actively participates in Depaul Slovakia's campaigns.

Depaul Slovakia continues to support Andrew on his journey, visiting him and helping him deal with any problems. Zapáleni pre pomoc

odpadový podpaľovač je prírodný horilavý dukt, ktorý vám ulahčí zapaľovanie Vášho grilu či liska. Tento podpaľovač vyrábajú klienti Útuľku Lujzy de Marillac úpine sami, len zo



o sami štiepia, pilia, visžu... až k finalnemu luktu, ktorý je 100% bezodpadovy. Lebo ene byť zodpovedni a veríme na druhé šance) aktivita je súčasťou ich pracovnej terapie, ale iež to pre nich znamená zmyslupne strávený a radosť zo úpeľovania praktických zručnosť.



Zakúpením tohto výrobku podporít prácu s ľuďmi bez domova.

# Holistic support

Depaul sees the potential of all people, providing a wide range of activities and programmes to help people develop professionally and build confidence. We support people to seize opportunities and gain skills, both via our programmes for those experiencing homelessness, and volunteer opportunities for the wider community.

Clients from Depaul Slovakia's St Louise shelter attending the Good Market event in Bratislava **Depaul Croatia** ran three social enterprise programmes in 2022: Homeless Garden, Lending Hand and Bread of St. Vincent. These programmes provide participants with employability skills, aiding them on their path to resocialisation and return to the job market. Throughout the year, 28 people took part in the projects, which equipped them with skills such as crop cultivation, garden landscaping and food production.

**Depaul Ireland** continued its innovative, volunteer-led Community Befriending programme. Established for former residents of their Back Lane hostel, the programme helps ease the change from residing in supported accommodation to living independently. Through the support of dedicated volunteers, participants are encouraged to re-engage with their local community. In 2022, the programme facilitated 464 one-to-one sessions, as well as 50 social events. **Depaul Slovakia** - Clients from Depaul Slovakia's St Louise shelter attended the Good Market in Bratislava, where they hosted workshops for members of the public, showing them how to make natural wood firelighters. This helped them to feel recognised and appreciated, as well as giving the public the opportunity to talk to them and learn more about their lives.

**Depaul Ukraine** set up new psychosocial support programmes to mitigate the traumatic impact of war on children, opening support hubs in Kyiv and Odesa. Between September and January, 427 adults and children received psychosocial support. Find out more on page 16.

**Depaul UK** provided family support and mediation to 340 young people. The team worked with young people and their families to improve communication, reduce conflict and strengthen relationships.

### Depaul Croatia: Borna's story

Depaul Croatia first met Borna five years ago, whilst doing outreach work on an evening tour of Rijeka. Borna was neglected, hungry and lonely. Because he had no contact with other people, he had difficulty communicating. This loneliness also caused problems with alcohol.

Depaul Croatia worked over many years to build up mutual trust with Borna. They visited him every week, taking him meals, clothes and hygiene items. They assured him that he would never be alone again or have his needs abandoned. Two years after the team met Borna, he came to Haven House day centre. Now, Borna is involved in various activities at Haven House. He has managed to reduce his alcohol intake, improve his communication skills and make friends. After his physical health improved, Borna became active at Homeless Garden and had the opportunity to earn his own money through the social entrepreneurship programme Lending Hand.

Depaul Croatia has also helped Borna to establish contact with his sisters, accompanying him when he met one of them. He's grown in confidence and now regularly shares his experiences of faith, hope and love with the team. Viktoria, a cycling delivery volunteer in Kharkiv

# The Ukraine War

Operations scaled from helping **8,500** people a year to over **30,000** people receiving support a day

Over 10,100,000 meals provided across Ukraine

Over

No hygiene packages distributed per month

When the war began in February 2022, a response from Depaul was never in doubt. Having worked in Ukraine for 17 years, we had an established operation in the country. Thanks to help from the Depaul Group and supporters worldwide, we established an aid operation which saw trucks of humanitarian aid crossing the Slovak-Ukrainian border within two weeks.

Alongside funds raised from the Depaul Group's Ukraine appeal, we were fortunate to be selected as the local partner for two UK Disasters Emergency Committee (DEC) agencies, CAFOD (Caritas England & Wales) and Plan International. Their generous contributions allowed Depaul Ukraine to build a multi-faceted, highly effective programme supporting Ukraine's most vulnerable residents. Our programme is based on four pillars: emergency assistance, winterisation, support hubs and accommodation.

As the war continued, we scaled our response, supporting over 114,500

individuals in 2022. We provided over 10,100,000 meals to those in need, and in Kharkiv we established a network of cycling delivery volunteers who delivered aid. Our day centres, where people access aid and support, had over 107,000 visits. Recognising the devastating impact the conflict had on children's mental health, we established children's centres where children receive specialist psychosocial support to help them cope with trauma.

With the onset of winter, we implemented our winterisation programme. By repairing homes damaged by shelling, we prevented homelessness for hundreds of households. We ensured people could access safe accommodation, making over 48,000 bed nights available.

Our work in Ukraine would not be possible without the dedication of our staff and volunteers on the ground, who put the needs of others above their own. Depaul is committed to continuing the provision of aid in Ukraine, throughout the war and after it has finished.

### **Depaul Ukraine: Svitlana and Maksym's story**

Svitlana and her son Maksym, aged 5, live in Staryi Saltiv, Kharkiv region. After spending months under occupation, they left for a safer place. "It was very scary to drive through the fields, with explosions everywhere. I just sat there crying as my son said... 'Mum, look at the explosions.' I sat and thought: 'God, help us get there," says Svitlana.

Svitlana and Maksym returned to Staryi Saltiv when the shelling stopped, but Maksym's kindergarten had been destroyed. Now, Maksym enjoys visiting Depaul Ukraine's tent, where he is able to see his friends and play with them. Social workers come to the tent to run activities for the children, and to provide social and psychological support.

"Depaul workers have done a very good job here, providing good toys and organising activities for children," says Svitlana. "Maksym really enjoys tea parties and chatting away with friends. After being separated, the children were so happy to see each other. His friends from kindergarten immediately ran to hug him."

# A global vision

The Depaul Group currently operates in seven countries via its subsidiaries. The Group also works with IGH and FHA to end and alleviate homelessness on a global level.

### Ruff Institute of Global Homelessness (IGH)

In 2022 IGH continued to advocate for international homeless policy via the United Nations. In June, they presented on homelessness at the United Nations World Urban Forum. IGH also convened the 'Global Homeless Data Initiative', in partnership with the United Nations Human Settlements Programme. This is the first global project to support homelessness enumeration.

IGH also took actions to end homelessness via its Vanguard Program, a global initiative which sees cities make a commitment to end or significantly reduce street homelessness in reflection of their local context. The Program welcomed new communities in Lebanon, Brazil, India and Mongolia, and their first Vanguard country, Uruguay.

Furthermore, IGH continued their knowledge sharing efforts to spread the evidence base of what works in ending homelessness. They published new editions of the International Journal on Homelessness (IJOH), an international journal focused on promoting academic discourse about preventing homelessness.

### Famvin Homeless Alliance (FHA)

In 2022, FHA launched a call for proposals for its 13 Houses project, which extended an invitation to Vincentian family members in countries yet to join the campaign. The team also hosted its second International Conference 'Accompanying the Journey of a Refugee,' hosted in Seville by the Daughters of Charity. The hybrid conference focused on refugees, internally displaced people and survivors of human trafficking. As part of the 6th World Day of the Poor, Pope Francis blessed 'Sheltering,' a sculpture by Timothy Schmalz, which was given to the FHA with the goal of ending homelessness and changing the lives of 1.2 billion people facing homelessness worldwide.

FHA also provided 100 emergency shelter kits for people affected by Typhoon Odette/Rai in the Philippines and 13 permanent typhoon-resistant houses were built for families in need.

#### **Depaul International**

In response to the war in Ukraine, the Depaul International team adapted to support Depaul Ukraine, helping them to provide humanitarian assistance, to raise international public awareness and to fundraise. We recruited new staff, mobilising expertise to deliver the major humanitarian programme needed in Ukraine. We grew the capacity of our communications, fundraising, finance and programme functions with the additional capacity enabling the team to better deliver on a growing workload.

In 2022 the Depaul International team supported subsidiaries to develop services. We facilitated knowledge exchanges to improve delivery across countries, shared resources to support best practice and ran an online 'Housing Forum' to facilitate learning and support the development of innovative housing solutions.

There were more face-to-face meetings in 2022 for the team. We hosted a hybrid Assembly in Welwyn Garden City, attended by Depaul Group CEOs and Chairs. The Vincentian Values in Leadership course was hosted twice following a two-year in-person break, with a course in both Paris and the UK.

## Looking forward Vision of the CEO

On 24th February 2022, the people of Ukraine woke to the sounds of missiles striking indiscriminately, and in that moment, life as they knew it changed forever. Whether we would respond was never in question and true to our Vincentian values Depaul Ukraine, in collaboration with the whole Depaul Group, moved quickly to where need was greatest. The result was extraordinary. We grew from helping 8,500 people a year before the war, to providing a lifeline to over 30,000 people a day in Ukraine.

Understandably, Ukraine has dominated much of our focus during 2022, but Depaul has been fighting homelessness for over 30 years. The need for this important work hasn't stopped just because a new crisis has started. We will continue to play a significant role in helping the people of Ukraine, but our commitment to achieving a future where everyone in the world has a place to call home, is unwavering.

As a Group, we have much to be thankful for and you'll have read in this report that 2022 saw many milestones. Depaul France supported its highest number of people ever with its Mobil'douche service in Paris and Avianon. Depaul USA served 3,864 individuals in 45,843 visits across three day centres, Depaul Ireland commemorated 20 years of providing life changing support to over 40,000 and Depaul Slovakia reached over a million overnight stays through their accommodation services since 2006. Our international work across the Group went from strength to strength with the IGH expanding its Vanguard Program

reaching new communities in Lebanon, Brazil, India, Mongolia and Uruguay, and Pope Francis blessing a sculpture given to the FHA with the goal of ending homelessness and changing the lives of 1.2 billion people worldwide.

2023 will be a challenging year with the war in Ukraine showing no sign of abating and the number of homeless people turning to our subsidiaries continuing to grow. Collaboration across the Depaul Group, wider Vincentian Family and external stakeholders is at the very heart of what we do and means as a collective we are well placed to address these challenges. Working together, we strive to address the lack of affordable housing which is a growing and frightening global crisis, using models such as housing first. We continue to adapt our services to care for homeless people, while ensuring quality and remaining agile to emerging issues including supporting refugees and displaced people. We remain committed to enhancing our fundraising capabilities to ensure we have the resources we need to do this. and we will grow our global voice, advocating for system change to end homelessness alongside those we serve.

Marthand Cart

Matthew Carter Group CEO Depaul International

A young girl at Depaul Ukraine's children's centre in Mykolaiv

### **Depaul Ireland: Jodie's story**

Jodie first experienced homelessness as a teenager, spending nights sleeping on the streets of Dublin. "The most difficult part is processing that you're homeless," she says. "It's hard to understand. It's waking up every morning and realizing I'm not where I want to be in life."

Jodie is now being supported by Depaul Ireland's Peter's Place service, which offers accommodation for young people experiencing homelessness. At Peter's Place, she also receives help and guidance from her keyworker, her mental health support worker and resettlement worker. They help her plan for her future. "Being in Peter's Place, and the supporting staff that are here, the foundation that they're giving me to fall back on when I'm having a tough time, I couldn't be more grateful. For the first time in my life, it feels like a safe place."

**Depaul USA: Sam's story** 

Sam is a veteran who is blind and is bipolar. He lived with his mother, who was medically frail, and they helped to take care of one another. However, when Sam was suddenly hospitalised, his mother sadly passed away. After this, Sam's sister would not let him return to his mother's house. Unfortunately, the hospital discharged him to the streets.

After spending three nights on the streets, Sam found out about Daybreak, managed by Depaul USA, which is the only day resource centre in Macon, Georgia. Daybreak and the Veterans' Administration worked collaboratively to place Sam in a personal care home. Jodie spent Christmas in Peter's Place, which she describes as absolutely amazing. She spent it with three other girls and remembers chatting and laughing with them all day. "It's the first time I've felt stability at Christmas," she says.

Jodie wants people to understand that there is more to the homeless crisis than the statistics you hear about each month. Behind every number is a story.

"We're not numbers. We're people. We're human beings. We've been through so much that has led us to be homeless. No one chose to be on the streets."

"They're not a number, they're a human being. And they're not a victim, they're a survivor."

Five months later, Sam is content and enjoying his room. In 2023, Depaul USA will start a new medical respite programme, designed to help people like Sam, who need dignified housing whilst they recover posthospitalisation.

We would all like to wish Jodie and Sam the very best for their bright futures which lie ahead. Every day, Depaul staff and volunteers around the globe are inspired by people like Jodie and Sam, whose dedication, resilience and commitment resonates with us. We will continue to support Jodie, Sam and others like them, throughout their journey.

### Thank you message:

Whilst the past year has been challenging, the dedication of our teams on the ground has been inspiring, as they continued serve those who are most vulnerable, providing them with the support they need. Our work around the globe would not have been possible without the patience, hard work and empathy shown by our teams every day. We would like to thank all of them.

Thanks to the commitment and generosity of our incredible supporters we have been able to

transform the lives of thousands globally. Their support has enabled us to make a difference to people like Sam, Jodie, Maksym and others worldwide, whether that is by supporting them to access housing, or providing them with life-saving humanitarian aid. We are so glad to know that we can rely on our supporters' continued solidarity in 2023, as we continue to work towards a world where everyone has a place to call home and a stake in their community.

Thank you.

Depaul International is the parent organisation of a group of charities that works to support homeless and marginalised people around the world.

The Depaul Group currently works in Croatia, France, Ireland, Slovakia, the UK, Ukraine and the USA.

Depaul International is committed to transparency in its activities. We welcome requests for information and feedback on our work.

To find out more, visit: int.depaulcharity.org or email info@depaulinternational.org

#### **Trustees of Depaul International**

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We would like to extend our thanks to John Darley, Depaul International's former Chair of Trustees. John stepped down as Chair in April 2023, but will be staying on as a Trustee of Depaul International.

For financial information, including our Trustees' Annual Report and Financial Statements, please visit: int.depaulcharity.org/governance

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