The pillars of our work

**Working with the most excluded**
We serve the most vulnerable and excluded in the communities where we work.

**Innovation & entrepreneurship**
We work to end homelessness, taking innovative and often unconventional approaches to make our vision a reality.

**An authoritative voice on homelessness**
We influence policy and public opinion, leading the conversation on homelessness at a national and global level.

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How Depaul projects help people change their lives – Our Theory of Change

**What we do**
- Humanitarian and emergency response
- Supported accommodation and services
- Programmes and activities
- Advocacy

**How we work**
- Working with our clients, as partners, and in line with our values, to achieve change
- Housing people first whenever possible
- Supporting clients to reduce harm, improve health and well-being, and build skills
- Encouraging and supporting community involvement
- Building partnerships with other organisations to influence policy change and public opinion

**Outcomes**
- People can achieve and/or sustain a home
- People have better health and well-being
- People have developed skills to build a positive future

**Impact**
- People have a home and/or a place in society which they can sustain; and/or
- They have a greater capacity to achieve these, because their well-being is increased